KEYNOTE SPEAKER
Henry Cisneros is Executive Chairman of the CityView companies. Mr. Cisneros became the first Hispanic-American mayor of a major U.S. city, San Antonio, Texas. In 1986, he was selected as the “Outstanding Mayor” in the nation by City and State Magazine. In 1992, President Clinton appointed Mr. Cisneros to be Secretary of the U.S. Department of Housing and Urban Development. Mr. Cisneros has served as President of the National League of Cities, Deputy Chair of the Federal Reserve Bank of Dallas and National Chairman of the After-School All-Stars. He remains active in San Antonio’s leadership where he is Chairman of American Sunrise, a non-profit organization which he and his wife, Mary Alice founded to refurbish homes and boost homeownership in poor central city neighborhoods. Mr. Cisneros has been awarded the President’s Award by the National Council of La Raza, the Mexican Order of the Aguila Azteca, the highest award bestowed by the Government of Mexico to a person who is not a citizen of the nation, the Cesar Chavez Award, and the National Award of the National Association of Latino Elected Officials.

KEYNOTE SPEAKER
Carol Bloch MEd, MSN, RN, CTN, CNS and Carolyn Bloch Keynote MEd, MSN, RN, CTN, CNS, are Assistant Directors, Los Angeles County College of Nursing and Allied Health. Carol and Carolyn Bloch are Registered Nurses certified as Transcultural Nurse Specialists and in Diversity Management/Customer Service. They hold a certificate in California from the Board of Registered Nursing as Clinical Nurse Specialists. In addition to numerous other achievements, both received their diploma in Nursing from Queen of Angels School of Nursing, a B.A. at Pepperdine University and from Azusa Pacific University received both an M.A. in Education and an M.S. in Nursing. The Blochs have worked internationally in both the private and public sectors. Their experiences included educational and advisory roles in Mexico and Venezuela. They have lectured extensively on cultural issues for health care providers. Former Certified Transcultural Nurse Specialists and Transcultural / Diversity Consultants for the County of Los Angeles-Department of Health Services. Both are currently faculty at Los Angeles County College of Nursing and Allied Health. On January 16, 2009, they were recognized as the 2009 La Opinion’s Mujer Destacada for the Health Category (La Opinion is America’s #1 Spanish-language Daily Newspaper).

KEYNOTE SPEAKER
Geraldine Bednash, PhD, RN, FAAN, Chief Executive Officer and Executive Director American Association of Colleges of Nursing. In her role, Dr. Bednash oversees the educational, research, governmental affairs, publications, and other programs of the organization that is the national voice for baccalaureate and graduate-degree education programs in nursing – the nation’s largest health care profession. Prior to serving as executive director, Dr. Bednash headed the association’s legislative and regulatory advocacy programs as director of government affairs. Dr. Bednash currently serves as vice president for nursing of the Health Professions Education Council of the Association of Academic Health Centers, is a member of the Sullivan Commission on Diversity in the Health Professions and is a member of the editorial board of several leading nursing publications.

Join us in San Antonio, Texas where there will be something for everyone. Experience the diverse culture of authentic foods, music and art represented by old Mexico, the Wild West, Native America, Germany, Africa and the Deep South. The Riverwalk provides the visitor a cool shady haven to take a leisurely stroll along the river’s edge where you will find vendors, boutiques, and nightclubs or just relax in a peaceful and quiet corner in a park like setting. The narrated trolley’s or horse-drawn carriages provide a relaxing yet informative atmosphere to take in San Antonio’s culture, history, and charm. Take time to visit the Alamo, or the IMAX Theatre. Cruise down the beautiful Riverwalk on a barge, or take a leisurely stroll through Hemisfair Park to the Institute of Texan Cultures or explore the Guadalupe Cultural Center and Mexican Cultural Institute. Spend time at Market Square for a taste of old Mexico, offering a variety of food and more than 50 specialty shops. Browse La Villita, San Antonio’s oldest surviving settlement, dating from the 1750’s, to view the artists and craftsmen, shops, and restaurants. Rich in culture, San Antonio is home to a remarkably diverse community. Cuisine, as well as the art and cultural events in San Antonio are beautiful reflections of this diversity. Come for the conference, but stay for the fun.
REGISTRATION FEES INCLUDE

- Preconference
- Breakfast
- Lunch
- Dinner Gala
- Continuing Education Credit
- Education Sessions
- Exhibit Hall
- Daily Refreshment Breaks
- Networking Opportunities
- Door Prizes

WHO SHOULD ATTEND?
Are you a nurse, nurse educator, researcher, clinician, social worker, psychologist, licensed professional counselor, student, or part of an interdisciplinary team working with the Hispanic community? We would love to have you share your knowledge, expertise, research, challenges and successes with us as we address issues related to Hispanic health disparities, Hispanic healthcare research, policy development, issues related to rural Hispanic health care, and behavioral and social environmental issues in Hispanic healthcare. This promises to be a great conference, come and network with colleagues, renew old friendships and experience our diverse culture.

Conference Objectives:
Participants will have opportunities to:
- Discuss nurse-led innovative clinical interventions and strategies to reduce Hispanic health care disparities.
- Disseminate research findings that describe biobehavioral and socioenvironmental factors that contribute to Hispanic health care disparities.
- Discuss creative strategies that promote recruitment and retention of Hispanic students in undergraduate and graduate nursing programs.
- Discuss current local, state, and federal policies and their implications for Hispanic health care.
- Network with colleagues

The conference is planned around four tracks:
Track 1: Administration
Track 2: Education
Track 3: Practice
Track 4: Research

CONTINUING EDUCATION
NURSING: The UT Health Science Center at San Antonio School of Nursing is an approved provider of continuing nursing education by the Texas Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. This activity provides up to 17.0 Nursing Contact hours.

SOCIAL WORK The UT Health Science Center at San Antonio School of Nursing is an approved provider of social work continuing education by the Texas State Board of Social Worker Examiners. This education program offers up to 17.0 Social Work Continuing Education Contact Hours.

Psychologist, LPC, LMFT, and LMSW Continuing Education will be provided by Our Lady of the Lake University.

CONFERENCE SPONSORS
PRECONFERENCE – TUESDAY, JULY 21, 2009

9:00 AM – 5:30 PM  Registration Open (Preconference Foyer)

Students!!

10:00 – 4:00 P.M.  NEW!! Test Taking Strategies for Students  NEW!

1:00 – 3:00 P.M.  Leadership Workshop: The Nurse Manager Panel
Ruth Munoz, Executive Nurse Carmen Oberg, Lisa Pacheco, Dolores Greenwood, and Pilar De La Cruz

3:00-3:15 P.M.  Break

3:15-4:30 P.M.  Military Nursing Service Panel

CONFERENCE AGENDA

WEDNESDAY, JULY 22, 2009

7:30 AM – 5:30 PM  Registration Open (Preconference Foyer)

7:30 AM – 8:30 AM  Continental Breakfast (Preconference Foyer)

8:30 AM – 8:40 AM  Color Guard/I (Ballroom A, B, C)

8:40 AM – 9:00 AM  Invocation: Archbishop José H. Gomez, S.T.D.

9:00 AM – 9:15 AM  Welcome – Norma Martinez-Rogers, PhD, RN, FAAN, President, NAHN

9:15 AM – 10:15 AM  KEYNOTE:
Henry Cisneros, Executive Chairman of the CityView Companies
Ann Stevens, President, BioMed SA

10:15 AM –11:30 AM     Exhibit Hall Ribbon Cutting Ceremony (Fiesta Pavilion)

11:30 AM – 12:30 PM Lunch
Presentation: Preparation of Students For Nursing School
Robert Jimenez, MD, Chairman of University Health System’s Board of Managers and serves as an ex-officio member of the board’s Planning & Operations and Budget & Finance committees.

12:30 PM – 1:00 PM       Exhibits (Fiesta Pavilion)

1:00 PM – 2:00 PM  Concurrent Session 1  Select One

1-B  EDUCATION
The Future Nursing Institute: Closing The Gaps In The Under-Represented Minorities  Celestine Carter, APRN, DNS, Assistant Professor; Khaleelah Hasan, MN, RN, Instructor; Sharon Kappel, MSN, RN, Instructor; Danny Lee, PHD, RN, CNE, Assistant Professor; Angelita Brown, MS, LSUHSC
Increasing Numbers Of Hispanic/Latino Nurses In New York City: Meeting The Challenges  Suzanne Marie Carr, PhD, RN, Hazel Sanderson-Marcoux, EdD, RN, Gabrielle Kersaint Brooklyn Queens Long Island Are Health Education Center, Brooklyn, NY

1-C  PRACTICE/CLINICAL
Asthma Management Education Among Low-Income Latinos: A Model Of Intervention  Luis Rolando Aguirre, MD, Paola Fernan-Zegarra, MD, Mora Sonia, MPH, Nancy Newton, MPH, Latino Health Initiative, Montgomery County Department of Health and Human Services, Silver Spring, MD
A Culture-Focused Women’s Health NP Practicum In Xalapa, Mexico: Issues in Hispanic Health Disparities  Genie E. Dorman, PhD, APRN, FNP-BC; David N. Bennett, PhD, RN, Kennesaw State University, Marietta, GA
### Concurrent Sessions 2

#### 2:10 PM – 3:10 PM

<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
<th>Speakers</th>
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</thead>
<tbody>
<tr>
<td>2-B</td>
<td>Nida Goes Back To School</td>
<td>Brian Marquis, BS, Public Liaison Officer, National Institute on Drug Abuse, Rockville, MD</td>
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<td></td>
<td>Workforce Development Planning Project</td>
<td>Karla, Segura-Perez, BSc in Community Development Vista Community Clinic, North San Diego County</td>
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<tr>
<td>2-C</td>
<td>Trauma: Using Mind/Body Approaches Across Race And Culture</td>
<td>Geneie Everett, PhD, RN, Trauma First Aide Associates, Santa Fe, NM</td>
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<td></td>
<td>Improving Staff Satisfaction And Ability To Identify Delirium In The Clinical Setting</td>
<td>Kathleen M Myers MSN, APRN, BC, Yulhader Revere BS RN, Claribell Diaz BS RN, Mass General Hospital, Medford, MA</td>
</tr>
<tr>
<td>2-D</td>
<td>Dating Violence Among Latino And Anglo College Students</td>
<td>Gail B. Williams, PhD, RN, PMHCNS-BC; Margaret Brackley, PhD, RN, FAAN, FNP-BC/PMHCNS-BC/PMHNP-BC; Jennifer Quiñones, BA, UT Health Science Center at San Antonio, TX</td>
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<td></td>
<td>Violence And Pregnancy In Chile And Mexico</td>
<td>Ana Maria Quelopana, DS CM, Health Science Department, Universidad de Tarapaca, Arica, Chile, Jane Dimmitt Champion, PhD, FNP, CS, FAAN, The UT Health Science Center at San Antonio, TX</td>
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</table>

### Break in Exhibit Hall (Fiesta Pavilion)

#### 3:10 PM – 3:30 PM

### Concurrent Sessions 3

#### 3:30 PM – 4:30 PM

<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
<th>Speakers</th>
</tr>
</thead>
<tbody>
<tr>
<td>3-B</td>
<td>Need To Know Info For Nursing Students: A Prescription For Success</td>
<td>Sylvia (Gonzalez) Baack, MSN, RN; Yolanda Gonzaga, MBA, Central Texas Veterans Health Care System, Robinson, TX</td>
</tr>
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<td></td>
<td>A Pilot Study Of Attitudes Among High School Guidance Counselors Towards The Nursing Profession: Do The Recommendations For Career Choices Parallel Attitudes?</td>
<td>Richard Castillo, MSN, RN, Los Angeles, CA</td>
</tr>
<tr>
<td>3-C</td>
<td>Autonomic Dysreflexia In The Hispanic SCI Patient</td>
<td>Mary S. Vidmar, RN BSN CRRN; Xiomara Acosta, RN BSN, Institution: Craig Hospital, A Magnet Facility: Englewood, CO</td>
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<td></td>
<td>Transcultural Linguistic Care (TLC) Bilingual Nurses - Coordinating Communication And Care To Reduce Health Care Disparities</td>
<td>Zenaida M. Calpo, MS, RN, Manager, Patient Care Resources, University of California, Davis Health System, Sacramento, CA</td>
</tr>
<tr>
<td>3-D</td>
<td>Health Status Perceptions And Literacy Among Low-Income Mexican Americans In Texas-Mexico Border Colonias</td>
<td>Eloisa G. Támez, RN, PHD, FAAN, University of Texas Brownsville and Texas Southmost College, Brownsville, TX; Varun Gupta, M.D, University of Toledo Health Sciences; Baaska Anderson, MS, North Texas University, Doctoral Student</td>
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<td></td>
<td>HPV Vaccination: Raising Awareness about Protecting Young Hispanic Women from Cervical</td>
<td>Margit Gerardi, PhD, RN, WHNP; Diana Beckmann-Mendez, PhD, RN, FNP-BC, UT Health Science Center at San Antonio, San Antonio, TX</td>
</tr>
</tbody>
</table>
THURSDAY, JULY 23, 2009

7:30 AM – 5:30 PM    Registration Open (Preconference Foyer)
7:30 AM – 8:30 AM    Breakfast /Exhibits (Fiesta Pavilion)
8:30 AM – 9:30 AM    KEYNOTE:
A Call to Arms- Hispanic Nurses Unite: Enhancing Our Understanding as Cultural Brokers, Colleagues, and Political Partners
Carol Bloch MEd, MSN, RN, CTN, CNS and Carolyn Bloch MEd, MSN, RN, CTN, CNS

This discussion will explore the concept of cultural broker. The second part of the presentation will discuss the need to assist each other in entering prestigious nursing circles. It is time to help other Hispanic colleagues get into these organizations. Many of our Hispanic Colleagues are making significant contributions in the health care arena and not justifiably recognized for many intracultural reasons. The third focus is on how to influence politicians to take Hispanic Nurses seriously and their input when making national changes. Hispanic Nurses should unite and become bridge builders with one another and champion common causes through this national organization. Hispanic Nurses are a political force and should be recognized as such. The need for Hispanic Nurses to become political partners is imperative.

9:40 AM – 10:40 AM    Concurrent Sessions 4    Select One

4-A ADMINISTRATION
The Division of Nursing  Title VIII Programs: Increasing Nursing Education Opportunities  J.B. Young, PhD, MPH, RN, Nurse Consultant, Diversity and Basic Nursing, Education Branch, Division of Nursing, Health Resources & Service Administration, Rockville, MD
Bias In The Nursing Workplace: Implications For Retention  Joane Moceri, PhD, RN, Assistant Professor, University of Washington – Tacoma, Tacoma, WA

4-B EDUCATION
Responding To The Nursing Shortage – A New Paradigm  Lula Westrup Pelayo Ph.D., RN, District Director of Nursing, San Antonio College, San Antonio, TX
An Innovative Academic Retention Model For Baccalaureate Nursing Students – A Multifaceted Collaboration
Approach For The South Texas Region  Dr. Debra Otto RNC, MN, WHCNP- BC, University of Texas Pan American, Edinburg, TX

4-C PRACTICE/CLINICAL
Federal Female Offenders – Beyond Bars  Susan K. Moore, MSSW, LCSW; Corrina Laureles, BA, Masters of Human Science
Reducing Immunizations Disparities In A Migrant Population  Carolee Besteman, RN MS, Michigan Primary Care Association, Lansing, MI

4-D RESEARCH
Effectiveness Of The Interventions On Principal Caregivers Of Patients With Cancer Or The Most Frequent Types Of Dementia
Esther González-María RN, MSc, Ph D Candidate; Carmen Fuentelsaz-Gallego RN, MSc, Ph D Candidate; Teresa Moreno-Casbas RN, MSc, Ph D; Eva Hernández-Fábà RN, MSc, Ph D Candidate; Elisenda Puigblanque-Reyes RN; Carlos Segovia-Pérez BSc, MSc, Ph D, Institute of Health Carlos III. Ministry of Science and Innovation, Spain
Uncertainty, Suffering And Hope: Experiences Of Mexican American Cancer Caregivers, Carolyn Spence Cagle PhD, RNC/Jo Nell Wells RN, PhD, OCN, Texas Christian University

10:40 AM – 11:30AM    Exhibit Hall – Fiesta Pavilion
11:30 AM – 12:30 PM    Lunch
12:30 PM – 1:00 PM    Exhibit Hall – Fiesta Pavilion
1:00 PM – 2:00 PM Concurrent Sessions 5 Select One

5-A ADMINISTRATION
Trans-cultural Nursing; Applying Patient-Family Centered Care to Drive Clinical Excellence, Service and Outcomes in Healthcare Jeannette Skinner, RN, FACHE, CNO/COO Methodist Stone Oak Hospital, San Antonio, TX
Preparando Nuestras Familias Para Un Futuro Saludable Maria R. Velasco, B.S. Bilingual Health Care, DHHS U.S. Food & Drug Administration

5-B EDUCATION
Avanzar: Advancing The Retention Of Minority Pre-Nursing Students In Nursing School Herlinda Zamora, MSN, RN; Adelita G. Cantu, PhD, RN; Norma Martínez Rogers, PhD, RN, FAAN, UT Health Science Center at San Antonio, San Antonio, TX
Virtually Connecting To Reduce Health Disparities JoAnn Klaassen, RN, MN, JD; Anita Skarbek, RN, MSN, University of Missouri-Kansas City, MO

5-C PRACTICE/CLINICAL
Los Angeles County Foster Care Interventions, Including The Role Of Public Health Nurses In Targeting Hispanic Health Disparities Eileen Del Pino, B.S. Healthcare Administration; B.S. Nursing; Public Health Nurse, Betsy Blankfield, B.S. Nursing, Public Health Nurse, Los Angeles County Department of Public Health; Healthcare Program for Children in Foster Care; Los Angeles Superior Court: Edelman’s Children’s Court; Department of Children and Family Services; Los Angeles County Department of Probation
A Multi-Pronged Strategy For Recruitment And Retention: Success And Challenges In A Latino Smoking Cessation Program Flor de Maria Gutiérrez, MD, MPH, TTS, Mercedes Moore, RN, Gianina Hasbun, MA, Montgomery County Department of Health and Human Services, Maryland/Latino Health Initiative, Silver Spring, MD

5-D RESEARCH
Mi Decisión-Pca: A Prostate Cancer Decision Aid For Latino Men Lorrie L. Powel, PhD, RN; Christopher E. Gonzalez; Kyle Kozlovsky, BA; Olivia Marquise; Joyce Chen; Claudio R. Ford; Lyda Arevalo, PhD, RN, UT Health Science Center, San Antonio, TX
Cultural Experiences Which Influenced The Violence In Hispanic And Non-Hispanic Men's Intimate Relationships, Wei, Christina, RN, MSN, Doctoral Candidate, University Of Texas Health Science Center At San Antonio, TX

2:05 PM - 3:05 PM Concurrent Sessions 6 Select One

6-A ADMINISTRATION
A Community Partner Model To Decrease Health Disparities Lori Candela, EdD, RN, FNP-BC, CNE, University of Nevada, Las Vegas; Helping Kids Clinic; Patricia Alpert, RN, DrPH, FNP-BC, PNP, C, University of Nevada, Las Vegas; Helping Kids Clinic; Susan Brooks, RN, MS, PNP, Helping Kids Clinic
Improve Evidence-Based Practice Among Nurses In Spain Esther González-María RN, Msc, Ph D Candidate; Lucia García-Grande BA; Oscar Caño-Blasco Bsc; Teresa Moreno-Casbas RN, Msc, Ph D; Catalina Del Río-Faes Bsc, Msc Marta López-González BA, MA; Carmen Fuentelsaz-Gallego RN, Msc, PhD Candidate, Institute Of Health Carlos III. Ministry Of Science And Innovation, Spain.

6-B EDUCATION
Implementing Creative Strategies To Promote Nursing As A Career To Hispanic Children Cynthia M. Thomas EdD, RNC, CDONA, Ball State University, Brownsburg, IN
Leadership Development: Essential For Nurses Of Color Janet W. Kreji, RN, PhD, Marquette University, Milwaukee, WI
6-C  PRACTICE/CLINICAL
Limb Loss In The Hispanic Community: Educational Resources And Support  Susan Tipton, BSSW, Amputee Coalition of America
Reaching Out To Puerto Rico: Partnering And Addressing Care For Children With Special Needs  Veronica Morales CRNP; Teresa Beck RN BSN, MEd CRRN, Shriners Hospital-Philadelphia, PA

6-D  RESEARCH
Using A Community-Based Participatory Research Approach To Prevent Childhood Obesity Among Latino Children  Wright-Volel, Kynna PhD, RN, MPH, CPNP  Assistant Professor & Robert Wood Johnson Nurse Faculty Scholar, University of California, Los Angeles, CA
Sleep Assessment In Low-Income, Spanish Speaking Women And Preschool Children – A Feasibility Study  Martina Raquel Gallagher, PhD, RN, Assistant Professor, University of Texas Medical Branch, School of Nursing, Galveston, TX; Karen Thomas, PhD, RN, Ellory & Kirby Cramer Professor, Family and Child Nursing Department, University of Washington School of Nursing, Seattle, WA

3:00 PM – 3:45 PM  Exhibitors and break

3:45 PM – 4:45 PM  Concurrent Sessions  7  Select One

7-A  ADMINISTRATION
Designing Culturally-Embedded Interventions: Advancing The Health Of Hispanic Women  Adriana Perez, MS, RN, Doctoral Student; Colleen Keller, PhD, Foundation Professor, Director Hartford Center for Geriatric Nursing Excellence; Julie Fleury, PhD, FAAN, Hanner Professor, Associate Dean for Research, College of Nursing & Healthcare Innovation, Arizona State University, Phoenix, AZ

7-B  EDUCATION
Examining The Needs Of Ethnically Diverse Graduate Nursing Students  Josie Veal, MSN, RN, Doctoral Student, Graduate Diversity Recruiter/Advisor, Marquette University College of Nursing, Milwaukee, WI
Health Equity: Essentials For Nursing Success  Dr. Carmen T Paniagua, EdD, RN, CPC, APN, ACNP-BC, University of Arkansas for Medical Sciences, College of Nursing, Little Rock, AR

7-C  PRACTICE/CLINICAL
Reaching For The Moon: Achieving Zero Pressure Ulcers  Isabel Bales, RN, BSN, CWOCN, Methodist Medical Center of Illinois, Peoria, IL
Optimizing Care Of Young Adults With Congenital Heart Disease  Sonia Valdez, RN, BSN, Clinical Coordinator Vascular Institute, St. Joseph Hospital, Orange, CA

7-D  RESEARCH
The Impact Of Social Support And Psychological Disturbance On Resilience In Battered Hispanic Women  Pamela Schultz PhD, RN; Martha Roditti, MSW, PhD, New Mexico State University, Las Cruces, NM
Kept Behind Closed Doors: Factors Influencing Disclosure Of Abuse By Women Of Mexican Descent  Nora Montalvo-Liendo, RN, MSPH, Diane Wind Wardell, PHD, RN, WHNP-BC Joan Engebretson, DrPH, RN, Belinda M. Reininger, DrPH, University Of Texas At Brownsville, TX

4:45 PM – 6:00 PM  Poster Session: Authors Present (Fiesta Pavilion)

FRIDAY, JULY 24, 2009

7:30 AM – 12:00 PM  Host Desk (Preconference Foyer)
7:30 AM – 8:45 AM  Exhibits and Continental Breakfast (Fiesta Pavilion)
9:00 AM – 11:00 AM  
Student Presentations (Ballroom)  
Facilitator: Carmen C. Ramirez PhD RN  
Adjunct Assistant Professor and Director of the Latino Nursing Career Opportunity Program, The Catholic University of America, School of Nursing

11:00 AM – 12:00 PM  
Break and Prize Drawings in Exhibit Hall

12:00 AM – 1:15 PM  
ENDNOTE  
Creating a Workforce for Healthy Communities  
Geraldine Bednash, PhD, RN, FAAN, Chief Executive Officer and Executive Director, American Association of Colleges of Nursing

6:00 PM – 7:00 PM  
Reception

7:00 PM – Midnight  
Gala Banquet (Ballroom A, B, C)

**HOTEL INFORMATION**
Our Host hotel is the Crowne Plaza Riverwalk, San Antonio, 111 Pecan Street East, San Antonio, located on The quiet edge of the heart of downtown, San Antonio. The Alamo Plaza River Center Shopping Complex, Imax Theater, and the Alamo are within a short relaxing boat ride or just a leisurely stroll. Rooms can be booked at the special rate of $149 (plus tax) for single/double; $159 (plus tax) for triple and $160 (plus tax) for quadruple occupancy. The special rate is guaranteed for reservations made before June 29, 2009 or until the room block is filled. Rooms remaining after this date will be returned to the hotel’s general inventory and the group rate will not be available. Make your reservation today. To book a room call 1-877-269-5199 at the Crowne Plaza San Antonio Riverwalk Hotel. Ask for the UTHSC Conference or go to [http://rew=sweb.passkey.com/go/uthsc](http://rew=sweb.passkey.com/go/uthsc)  
All individual cancellations must be made by 72 hours prior to arrival. Guests will be billed for the first night’s room and tax should they fail to cancel their reservation 72 hours prior to arrival.

**GROUND TRANSPORTATION**
SATRANS, San Antonio’s official airport shuttle provider provides regular scheduled shuttle service from the San Antonio International Airport to the downtown hotels from 7:00am to 1:00am daily. Shuttle tickets are sold at the baggage claim area in Terminal 1 and Terminal 2. The shuttle departs every 15 minutes; the cost is $18/person or $32 round trip.  
Taxi cabs are available at the lower level curbside, outside of baggage claim, at Terminal 1 and at the front curbside of Terminal 2 just outside baggage claim. For assistance, please contact the Airport Ground Transportation Agent wearing an airport badge.  
Fare to San Antonio downtown areas are approximately $20 to $23 (U.S.) per taxicab. (Up to 4 may share a cab.)

**SPECIAL ACCOMMODATIONS**
All facilities are accessible to persons with disabilities. Please call the Crowne Plaza San Antonio Riverwalk to describe your special needs. In order to assure accommodation, please call at least two weeks before the program. If you have special needs related to meals, please contact The University of Texas Health Science Center at San Antonio in writing at least two weeks prior to the meeting.

**PERSONAL COMFORT**
For personal comfort in rooms please bring a sweater or light jacket. Dress for the conference is casual. Please mute cell phones and pagers during the conference.
### CONFERENCE FEE SCHEDULE:
Join NAHN when you register and receive your registration discount.

<table>
<thead>
<tr>
<th></th>
<th>Early Bird Fees (payment postmarked on or before June 5, 2009)</th>
<th>Regular Fees (payment postmarked June 6-July 2, 2009)</th>
<th>Late Fees (Registration Payment post marked July 3-onsite)</th>
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<tbody>
<tr>
<td><strong>NAHN Members</strong></td>
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<tr>
<td>Active/Associate/Retired</td>
<td>$350</td>
<td>$400</td>
<td>$450</td>
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<tr>
<td>Student Members (Student ID required)</td>
<td>$125</td>
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<td>$150</td>
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<tr>
<td><strong>Non NAHN members</strong></td>
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<tr>
<td>Nurses/Non-nurses</td>
<td>$425</td>
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<tr>
<td>Students (Student ID required)</td>
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<td>$175</td>
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<tr>
<td><strong>Gala Dinner – extra ticket</strong></td>
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<tr>
<td>Note: registrations made after July 4, 2009 will need to pay $125 for their first (and any additional) Gala tickets</td>
<td>$100</td>
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<td>$125</td>
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**Refunds/Cancellation Policy (no refunds for extra gala tickets)**
You are encouraged to send a substitute if you are unable to attend. Written cancellations received by July 3, 2009 will be issued a refund less a $50.00 administrative fee. No refunds will be granted after July 3, 2008. Cancellations will not be accepted over the phone. Refunds will be processed following the conference. The conference hosts reserve the right to substitute speakers or cancel and reschedule sessions due to any unforeseen circumstances.
All registrations MUST be made ONLINE- no exceptions.

Follow these steps (have this with you when you complete the online registration):

1. Go to: https://www.surveymonkey.com/s.aspx?sm=2fK2fplFeV6f0ANx8fQi2Qsg3d
   Click the link above (it is very difficult to type in so best to click the link).
2. Complete all registration questions.
3. Click “DONE” - YOU CAN PRINT THE REGISTRATION FORM BUT MUST REMEMBER TO CLICK “DONE”
4. Read “thank you” page
5. Click “DONE”
6. You will be redirected to the “PAY PAGE”
7. Complete the “PAY PAGE” (payment options are credit card or check).

Note: ALL questions on the online registration form require an answer. If you do not provide an answer then an error message “YOU MUST COMPLETE THIS QUESTION” will pop up. Please complete the questions at the prompt and then click “DONE”, if you do this correctly you will be redirected to the “thank you” page.

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<tr>
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<tr>
<td><strong>CREDIT CARD PAYMENT STEPS</strong></td>
</tr>
<tr>
<td>1. Credit card payments MUST be made online at the conference Pay Page</td>
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<tr>
<td>2. Once you complete the PayPage information click PayPal Buy Now Button.</td>
</tr>
<tr>
<td>3. You will be redirected to the secure PayPal site. Your total amount will automatically appear in the top right hand corner, check for accuracy.</td>
</tr>
<tr>
<td>4. YOU DO NOT HAVE TO BE A MEMBER OF PAYPAL – see option to pay by credit card, located on left hand side of screen.</td>
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<tr>
<td>5. If you are member of PayPal you can pay through your account.</td>
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<tr>
<td>6. PayPal will automatically send you a receipt for paying with your credit card or via your PayPal account. This is your receipt of payment keep it, we will not issue another receipt as that is duplicate work.</td>
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Please read the below items carefully:

A. CONFIRMATION of registration will be emailed to you once actual payment has been received;
B. Please bring your email confirmation with you to the conference to show at check in.
C. We do not accept purchase orders.
D. Tax ID # 74-1586031 UT Health Science Center at San Antonio.
E. PHONE REGISTRATIONS WILL NOT BE ACCEPTED
F. If you are registering less than 2 weeks before the program, or if you do not receive a confirmation email once payment has been made, call the Office of Continuing Nursing Education at UT Health Science Center at San Antonio School of Nursing (210) 567-5850 to check on space availability.

**FURTHER INFORMATION**

Contact: Sherece McGoon, Conference Coordinator II, Continuing Nursing Education
UT Health Science Center at San Antonio School of Nursing
Phone (210) 567-5850  Email: mgoon@uthscsa.edu